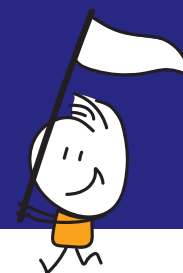


WORKING HOURS OF YOUR **LOCAL CONTACT**



Dear User,

All user experiments scheduled at the ESRF are assigned a local contact, who is an ESRF scientist familiar with the beamline and instrumental set-up and who will assist you with your experiment. They will prepare the beamline, instruct you in the operation of the beamline, and provide help in setting up the sample environment when necessary.

In case of a malfunction or a need for a specialised intervention at the beamline, your local contact is **available to assist you between 8:00 a.m. and 10:00 p.m. every day of the experiment**, including weekends and public holidays. This availability is organised within the working-time rules below.

In accordance with French regulations and ESRF agreements, the activities of your local contact are subject to the following limits:

- A maximum of **12 working hours per day**
- **11 hours of rest between two working days**, including after a required intervention
For example, if your local contact carries out an intervention that ends at 10:00 p.m., they will not be able to work again until 9:00 a.m. the next day.
- A maximum of **6 working days per week** during normal operation conditions.

In addition, your local contact may require recovery time after intensive periods of work.

Compliance with these regulations is essential and ensures the health and safety of your local contact, as well as a safe working environment at the beamline.

We thank you in advance for your understanding.